

## 1- Customer information

«phonexpat.com»

Mrs Miss Mr <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Date of birth day/month/year .. .. / .. .. / .. .. . .	Address : Postcode:	City:
Last Name:	Tel:	Email :	
First Name:	Mobile:	UK Tel:	

## 2- Infinity Package

**Broadband adsl + voip calls 2 countries**

29.95 €/month for 6 months  
34.95 €/month after

You keep the same number

Choose

**I stop my line rental: 0€/month**

**+ Included Voip calls landlines for 2 countries**

**+Included 5 months calls to French mobiles**

6.95 €/month after to French mobiles optional

**I keep my line rental: + 17.95 €/month**

**Included voip calls landlines for 2 countries**

TravelPhoneBox included

↓ **Phone number to be connected** ↓

/..... /..... /..... /..... /..... /..... /..... /..... /..... /.....

**Select 2 countries for your calls Included.**      Choose more countries for only 0.95€/country/month

<input type="checkbox"/> Argentina	<input type="checkbox"/> Canada	<input type="checkbox"/> <b>France</b>	<input type="checkbox"/> Italy	<input type="checkbox"/> Poland	<input type="checkbox"/> Sweden
<input type="checkbox"/> Australia	<input type="checkbox"/> China	<input type="checkbox"/> Germany	<input type="checkbox"/> Luxembourg	<input type="checkbox"/> Portugal	<input type="checkbox"/> Switzerland
<input type="checkbox"/> Austria	<input type="checkbox"/> Cyprus	<input type="checkbox"/> Greece	<input type="checkbox"/> Netherlands	<input type="checkbox"/> Russia	<input type="checkbox"/> Taiwan
<input type="checkbox"/> Brazil	<input type="checkbox"/> Denmark	<input type="checkbox"/> HongKong	<input type="checkbox"/> NewZealand	<input type="checkbox"/> Singapore	<input type="checkbox"/> <b>UK</b>
<input type="checkbox"/> Belgium	<input type="checkbox"/> Finland	<input type="checkbox"/> Ireland	<input type="checkbox"/> Norway	<input type="checkbox"/> Spain	<input type="checkbox"/> USA

## 3- Telephone options (compatible on Classic &/or Voip lines)

- |  |   |
|--|---|
| <input type="checkbox"/> Message service (Answering machine) 0.95€/mth   | <input type="checkbox"/> Call transfer (Classic & Voip lines) 0.95€/mth                                       |
| <input type="checkbox"/> Number Display (Classic & Voip lines) 0.95€/mth | <input type="checkbox"/> TravelPhoneBox Worldwide Free Calls 7.95€/mth  |
| <input type="checkbox"/> Name Display (Classic line) 0.95€/mth           | <input type="checkbox"/> <b>UK Phone Number in France (Voip lines) 2.95€/mth</b>                              |
| <input type="checkbox"/> Call signal (Classic line) 0.95€/mth            | <input type="checkbox"/> EX Directory: red <u>or</u> <input type="checkbox"/> Blocking French surtaxed nb° 0€ |

## 4- Technical information

Modem/router rental : 2.95€/mth    Yes <input type="checkbox"/> No <input type="checkbox"/>	How did you know Phonexpat: _____
Invoice by email: _____	Home alarm system : Yes <input type="checkbox"/> No <input type="checkbox"/> (if yes, keep your classic line live)

## 5- Acceptance of the modalities

- ▶ J'autorise le transfert de l'abonnement de ma ligne ainsi que mon numéro de téléphone à STRAGEX Phonexpat.
- ▶ Je reconnais avoir pris connaissance et adhérer aux Conditions Générales applicables, ainsi qu'aux conditions particulières, aux options éventuellement souscrites et aux annexes tarifaires (disponibles sur [www.phonexpat.fr](http://www.phonexpat.fr), ou sur simple demande auprès de nos services). Stragex Phonexpat ne sera engagée qu'après l'acceptation de votre dossier.
- ▶ J'ai pris connaissance que le contrat est conclu pour une durée de 12 mois à partir de la date du mise en service. Les frais d'activation, de la mise en service, du transfert du service, de la résiliation, du non-retour du matériel et tous les autres frais sont disponibles sur les annexes tarifaires (disponibles sur [www.phonexpat.fr](http://www.phonexpat.fr), ou sur simple demande auprès de nos services). «Le client peut s'inscrire gratuitement son numéro de téléphone sur le site [bloctel.gouv.fr](http://bloctel.gouv.fr) afin de ne pas être démarché commercialement par téléphone». En cas de réponse insatisfaisante ou en l'absence d'une réponse depuis plus d'un mois, contactez le Service Médiation de Stragex Phonexpat par courrier ou par email à: [mediateur@phonexpat.com](mailto:mediateur@phonexpat.com)

## 6- Payment by SEPA Recurring Direct Debit - ICS:FR29ZZ464312 STRAGEX Phonexpat: 11 rue Ourches Bat i -78100-St Germain en Laye

By signing this mandate form, you authorize Stragex Phonexpat to send instructions to your bank in order to debit your account, and your bank to debit your account as instructed by Stragex Phonexpat. You have the right to be refunded by your bank as described in your banking convention conditions. A refund request must be presented within 8 weeks following a given authorized direct debit date.

<b>Customer information</b>	<b>Bank name and address</b>
Your name: _____ Address: _____ Postal C / City: _____	Bank name: _____ Address: _____ Postal C / City: _____
<b>Account to debit.</b> As printed on your RIB or on the bank statement	<b>IBAN</b> International Bank Account Number
	<b>BIC</b> Bank Identifier Code

**Date**

**Signature**

Attach the invoice of your provider & your Bank RIB >> Complete, sign & return it by fax or by mail